

## **Structure of Merton**

The Council is organised into the following departments:

### **Environment and Regeneration**

Environment and Regeneration provides a co-ordinated approach to the management of the public realm, as well as the regeneration of our town centres and neighbourhoods. It aims to maintain and improve the local environment and economy of the borough, through the delivery of quality services and through regeneration and partnership initiatives.

The three divisions of the Environment and Regeneration Department are:

- Public Protection
- Public Space
- Sustainable Communities

### **Children, Schools & Families**

The Children, Schools and Families Department aims to improve the life chances and choices of all local children and young people. We do this by making sure that they get a good start in life, receive the good or better services they need to live safe, healthy and happy lives. We also help them to reach their potential at school and give them opportunities to enjoy and achieve, and to participate in their communities and neighbourhoods. Where children need safeguarding we take swift action to keep them safe, wherever possible with their families, but where necessary with permanent carers or adoptive parents.

The Children, Schools and Families Department works to Merton's Children and Young People's Plan. This sets out the priorities and work plans for improving health outcomes, maintaining robust safeguarding, improving educational outcomes, promoting opportunities for positive contribution, and promoting economic wellbeing for children and young people.

The two divisions within Children, Schools & Families are:

- Education
- Social Care and Youth Inclusion

### **Community and Housing**

We are committed to improving the life chances of all our customers by providing services that meet their needs and supporting them to take responsibility for their own solutions. We will do this together with our customers, partners and the local community, being flexible and adaptable to provide a high quality service in a changing environment.

Community and Housing provides community services and accommodation that focus on people in need. The department is committed to caring for vulnerable people by increasing the choice of care and services available to citizens. It aims to improve the overall health of the population by working in partnerships to:

1. develop new housing and
2. provide social care services that tackle social exclusion and inequalities.

The department is committed to developing services that meet the needs of its customers and that are responsive and fair.

The five service divisions of the Community and Housing Department are:

- Adult Social Care
- Housing Needs and Enabling Service
- Libraries and Heritage Services
- Merton Adult Education
- Public Health

### **Corporate Services**

Corporate Services provide a wide range of services to the residents of Merton and support services to all Council departments. As the first point of contact for most people visiting the Civic Centre, our performance impacts on customers' overall experience of dealing with the Council. Our vital support services allow all Merton staff to continually improve and provide their services in the most effective way.

The six divisions within Corporate Services are:

- Business Improvement
- Corporate Governance
- Customer Services
- Human Resources
- Infrastructure and Transactions
- Resources